

Dr. Kendall H. Cortelyou is the Director of the School of Global Health Management & Informatics and a Professor at the University of Central Florida's College of Community Innovation and Education. She brings nearly two decades of experience in health informatics, healthcare administration, and substance use disorder research.

Dr. Cortelyou earned her Ph.D. in Public Affairs with a specialization in Healthcare Administration from the University of Central Florida in 2007, where her dissertation examined the effect of work environment on the career commitment of registered nurses in Florida. She also holds a Master's in Health Sciences-Health Services Administration from UCF and a Bachelor's in Human Resource Development from the University of Florida.

As a prolific researcher, Dr. Cortelyou has published over 35 peer-reviewed articles in prestigious journals, including the Journal of Healthcare Management, American Journal of Managed Care, and Journal of Health Care for the Poor and Underserved. Her research focuses on health information technology, data privacy, telehealth accessibility, and substance use disorder treatment. She has served as principal investigator or co-investigator on multiple grants, including projects examining person-centered care in substance use disorder treatment programs and statewide opioid data initiatives.

Dr. Cortelyou has emerged as a leading voice in addressing the opioid crisis, directing data analytics and strategy for Project Opioid Initiative from 2019-2022 and authoring numerous community reports on overdose trends. She is frequently consulted by media outlets regarding substance use disorder issues and has delivered invited presentations to stakeholders across Florida.