FLORIDA ALLIANCE FOR HEALTHCARE VALUE

Weekly Bulletin – May 23, 2024

WHAT'S NEW THIS WEEK?

ACTION ITEM - Healthy Equity Best Practices – Information Request

The issue of health equity has come up in our many initiatives and programs and there have been challenges in identifying how best to address it. We have had meetings with three sister coalitions about what employers are doing that stand out as best practices when it comes to health equity, especially as it pertains to human resources policies. Dr. Bruce Sherman, who has presented at our educational programs many times and is Medical Director for the North Carolina coalition, is thinking of putting a guidebook together and/or webinar. He has asked for our initial feedback. Here is some of the information shared by employers in the other coalitions to date:

- Collecting and sharing race and ethnicity data with their plan and getting stratified reporting by demographics to improve quality
- Removing all age requirements for breast cancer screening
- Cancer prevention campaign for entire population but with specific messaging to meet diverse groups needs
- Evaluating partners for cultural concordance and provider directories to be transparent
- Changing fertility benefits to be inclusive for LGBTQ+ employees
- Using employer resource groups to identify gaps in care and poor experiences
- Adding ethnic diets to their "food as medicine" program
- Adding doulas for maternity

Do you have any activities or policies in place that we can share? We can keep your organization name confidential, if needed. If you do have best practices to share, please contact Karen van Caulil at karen@flhealthvalue.org

Healm: Diabetes Prevention for the Workforce

The National Association of Chronic Disease Directors (NACDD) and the Centers for Disease Control and Prevention are re-launching Healm, a diabetes prevention Employer Learning Collaborative platform for the National Diabetes Prevention Program (National DPP) developed in collaboration with State Health Departments. **Healm is designed to lower the risk of prediabetes in the workforce with tools to design and implement an effective diabetes prevention program benefit for employees.**

To get more information about Healm, click HERE.

The NACDD is on a mission to spread the word about Healm and would love to hear fresh ideas and untapped avenues to showcase Healm to employers. If you have a spark of inspiration or a connection that could help spread the word about diabetes prevention in the workplace with Healm, the NACDD wants to hear from you! Email them at NACDD.diabetes@chronicdisease.org with your ideas!

If you have any questions, please contact Karen van Caulil at karen@flhealthvalue.org

EMPLOYER MEMBER EDUCATIONAL PROGRAMS, REPORTS, RESOURCES, AND EMPLOYER LEARNING COLLABORATIVES (ELC)

NEW! Employer Member Benefit: Webinar – *Designing Benefits that Support Women's Health* (an Employer Case Study) – June 20, 12:00PM – 12:30PM

Lumen Technologies fosters a diverse and inclusive culture through its employee resource groups (ERGs), such as Women Empowered. Participants can network, mentor, and take advantage of professional development opportunities, as well as raise awareness and advocate for issues that matter to them.

Lumen's premise is that women's health and wellbeing is not only a personal matter, but also a business imperative. Healthy, happy employees are more productive, engaged, and innovative, contributing to their own success and that of their families, communities, and the company and its customers.

Meet the panelists

Tanika Smith *(Moderator)*
Greater Philadelphia Business Coalition on Health

Michele Arnette
Lumen Technologies

Shelly Lanning
Visana Health

Register HERE for this National Alliance-hosted webinar. Panelists welcome your women's health success stories and benefits implementation questions!

Please reach out to Karen van Caulil at karen@flhealthvalue.org with any questions. **If you would like the Florida Alliance to focus on women's health issues in an Employer Learning Collaborative, please let Karen know and she will pursue funding to do so.**

Follow Up – National Alliance Webinar: *How Patient- and Family-Centered Hospital Communications Reduce Medical Errors*

Employers can play a key role in demanding clear communication protocols and accountability among healthcare teams, improving health literacy, and empowering employees to advocate for themselves and their loved ones to drive costs down and safety up.

The National Alliance hosted webinar on Monday, May 20, delved into this important topic with speakers from The Leapfrog Group, Georgetown University, and Harvard Medical School. To view the recording, click HERE.

Please contact Karen van Caulil at Karen@flhealthvalue.org if you have any questions.

Follow Up – National Alliance Webinar: Fulfilling the Promise of Mental Health Parity: *How Employers Can Help Drive Improvements*

On Tuesday, May 21, the National Alliance hosted a webinar during which employers and other healthcare purchasers learned how to contribute to ensuring that we all have access to high-quality, affordable, integrated measurement-based care so the promise of achieving mental health parity can be realized.

If you missed this informative webinar, you can view the recording HERE.

Please contact Karen van Caulil at Karen@flhealthvalue.org if you have any questions.

Employer Member Benefit – Webinar: A Fireside Chat on Mental Health Access & Quality, *Enabling A Fast Pass to Full Recovery and Productivity* – May 28, 1:00PM – 2:00PM (ET)

The issues of uneven access and quality in behavioral health services are well known to us here in Florida and nationwide. During this fireside chat that is a follow up to the session on mental health at

the conference earlier this month, *How to Use Data to Drive High-Quality Outcomes in Mental Health*, the discussion will revolve around this first approach that scientifically connects diagnosis, referral, treatment, and outcomes to achieve unprecedented improvements in sustainable behavioral health outcomes. As discussed at our conference, its landmark results have been proven in controlled trials and with real world applications with both regional and national carriers.

The TOP MATCH approach to behavioral health promises to:

1. Establish a new benchmark for performance excellence both clinically and financially
2. Help to solve the access and quality problems
3. Deliver unprecedented returns in behavioral health

Speakers include:

David R. Kraus, PhD
Founder & CEO
Outcome Referrals

Michael Thompson
Former CEO
National Alliance of Healthcare Purchaser Coalitions

Cristie Upshaw Travis
Senior Advisor
Healthcare TN

Karen van Caulil, PhD
President & CEO
Florida Alliance for Healthcare Value

The Florida Alliance is working with Dr. Kraus to determine how best to implement this approach here in Florida. Please join the webinar to hear more about improving patient outcomes in mental health, especially if you were unable to attend our conference!

Click HERE to register.

For more information, please contact Karen van Caulil at karen@flhealthvalue.org

Employer Meeting with Cleveland Clinic – June 19, 10:30AM – 1:00PM

On Wednesday, June 19 from 10:30AM-1:00PM, Healthcare Advisory Council Member **Cleveland Clinic will host an in-person meeting at their Weston Hospital location.** Virtual attendance is available if you cannot travel to the meeting, but the preference is to have in-person attendance.

The agenda is as follows:

- Janesy Dominguez will present their cost savings solutions for employers
- Dr. Scott Ross will provide an overview of their programs and services

- Paula Staggs will present on quality and patient safety. We have asked her to address two issues of importance to us – their "C" Hospital Safety Score and why they are not responding to the Leapfrog Hospital Safety Survey

One goal of the meeting is to gain their commitment to fully participate in the Leapfrog survey.

If you have accepted the calendar invitation, please contact Karen van Caulil at karen@flhealthvalue.org with any specific issues you would like to discuss with Cleveland Clinic and indicate whether you will be in-person or not (if you have not done so already). **Cleveland Clinic will be providing lunch and a tour, so they need an accurate headcount.**

Have a happy and safe Memorial Day!

There will be no Weekly Bulletin next week.
You will find us back in your Inbox on June 6.