FLORIDA ALLIANCE FOR HEALTHCARE VALUE

Weekly Bulletin – May 10, 2024

WHAT'S NEW THIS WEEK?

Leapfrog Spring 2024 Hospital Grades

On May 1, The Leapfrog Group announced the Spring 2024 Leapfrog Hospital Safety Grades. The grades reflect preventable medical errors, accidents, injuries, and infections that together kill more than 500 people a day in the United States.

In Florida, 191 hospitals were graded, and 75 earned an "A," 41 earned a "B," 62 earned a "C," 12 earned a "D," and one hospital earned an "F."

AdventHealth Daytona Beach is one of only 15 hospitals in the country and the only hospital in Florida to consistently earn an "A" grade since 2012.

According to Leah Binder, "Hospitals even in the same city can differ greatly in patient safety. A patient's choice of hospital could be a life-or-death decision, and the Hospital Safety Grade arms patients with data to help them make more informed decisions on where they seek care."

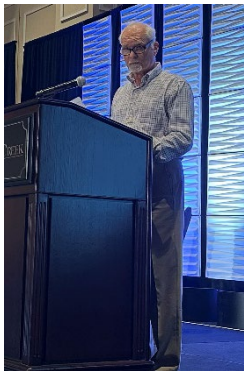
Click on the link above to see the grades. For more information on Leapfrog and the Spring Hospital Grades, please reach out to Ashley Tait-Dinger at ashley@flhealthvalue.org

A Successful 40th Anniversary Annual Conference in the Books!

Thank you to all our wonderful speakers for their time and effort in making our Annual Conference such a great success.

Also, a big thank you to Employer Member Rosen Hotels and Resorts for generously hosting our event!

We are very grateful to the Healthcare Advisory Council and Affiliate Members who sponsored the conference. We could not do it without their support!



Harris Rosen

Founder and COO of Rosen Hotels and Resorts, Harris Rosen, welcomed our Annual Conference attendees. He wished the Florida Alliance a Happy 40th Anniversary and spoke of the importance of our collective work.

Florida Alliance Board Chair Rosa Novo, Executive Benefits Director for Miami-Dade County Public Schools, opened the conference with a warm welcome to our members and guests.

Rosa Novo

Dr. David Nash of Jefferson University was our keynote speaker, sharing with the attendees the premise of his bestselling book “How COVID Crashed the System: A Guide to Fixing American Health Care” and urging employers to take action to drive value in health care for their employees and their families.

Our first panel session was “Advanced Primary Care is Everything,” where the case was made that APC is becoming the first step for employer health plan fiduciaries working to comply with the CAA since it creates a “rubric of total cost of care accountability” for employers and helps to de-risk employer populations.

Hendry Marine Industries received our 2024 “Most Engaged Employer” Award, sponsored by Imagine360. Stephanie Koch, our Board Vice Chair and Director of Human Resources for Hendry Marine, accepted the award.

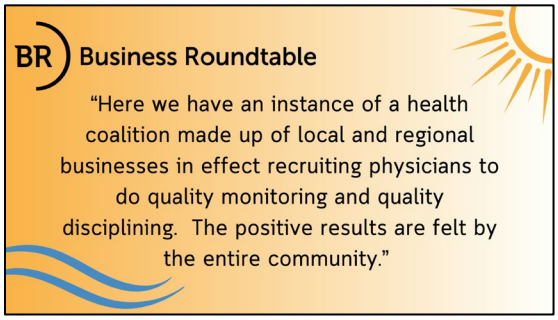
Pictured: Karen van Caulil and Stephanie Koch

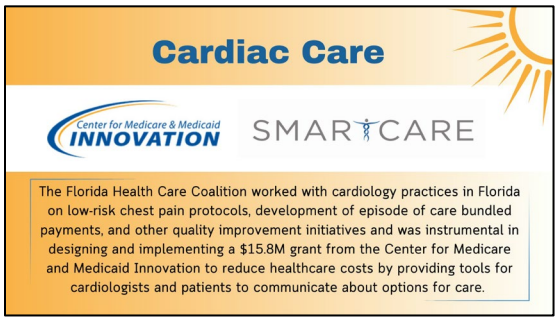
Linda Sutherland was selected as our 2024 “Dr. Jack Mahoney Healthcare Hero” posthumously for her statewide impact in improving the health of mothers and babies in Florida. A donation to the Healthy Start Coalition of Orange County, an organization she led for 20 years, will be made in her honor.

Dr. David Kraus spoke on "How to Use Data to Improve Mental Health Outcomes" and urged Florida to follow the lead of other states using the patient matching technique he developed through a PCORI-funded research study.

David Kraus

Over lunch, the attendees were able to view a slide show of the Florida Alliance's accomplishments and honors over the 40 years. Here is a small sampling of the slides:





Our last panel session, "When Will the Price Be Right?", discussed fiduciary duty and offered solutions for employers including an opportunity to participate at no charge in an impact analysis and specific information requests the employers can ask their carrier/TPA/PBM.

Pictured: Christin Deacon, Yvette Best, Mike Adams, Lester Morales

Five of our Affiliate Members explained the services they provide to improve quality and control costs in our Innovator Showcase: The Lactation Network, finHealth, WellDyne, GRAIL, and Green Imaging.

Following our successful conference, we had dinner with our Board members and Sponsors. Excellent food and conversation!

Pictured: Jair Espinoza, Rosa Novo, Karen van Caulil, Susan McBroom, Yvette Best, Mark Weinstein, Stephanie Koch, Ashley Tait-Dinger

We hope that those of you who attended enjoyed the conference! Please provide your feedback to Karen van Caulil at karen@flhealthvalue.org – we are interested in hearing about any actions you will take as a result of the important discussions during the sessions and as a result of the networking time.

To see the slides and resources shared at the conference, CLICK HERE

Florida Bankers Association HR & Wellness Forum

On Thursday, May 2, Florida Alliance Vice President Ashley Tait-Dinger presented *Patient Safety and Facility Quality Information: How to Use It* at the Florida Bankers Association HR & Wellness Forum in Orlando. Ashley leads our role as the Regional Leader for The Leapfrog Group for the State of Florida. During her session she presented the new measures that have been added to the Leapfrog Hospital Safety Survey and discussed the introduction of Ambulatory Surgery Centers to the survey.

Congratulations to Ashley on a great job!

If you would like to view Ashley's presentation, please reach out to her at ashley@flhealthvalue.org

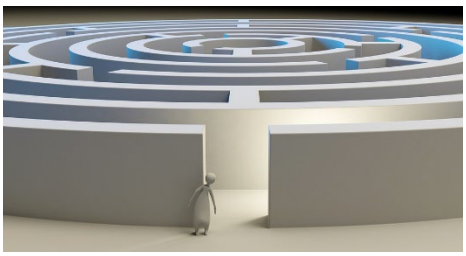
Requests for Proposals/Information

The Florida Alliance has several Affiliate Members who are very interested in gaining access to you, the employers. The staff at the Florida Alliance are very protective of the direct outreach to our employer members. In thinking about how to limit direct contact but still offer value to both you and the Affiliate Members, we would like to ask if you could send us any Requests for Proposal or Requests for Information that you send out or are sent on your behalf from your consultant. Depending on your procurement process it might be a document or a link to a website. Florida Alliance staff will make sure the appropriate Affiliate Members receive the information to submit if they are interested.

If you have any questions or to send the RFP/RFI, please contact Ashley Tait-Dinger ashley@flhealthvalue.org.

EMPLOYER MEMBER EDUCATIONAL PROGRAMS, REPORTS, RESOURCES, AND EMPLOYER LEARNING COLLABORATIVES (ELC)

Employer Member Benefit – Webinar: Sharing Employer Experience on CAA Attestations: *Is There a Sea Change Coming?* – May 16, 12:00PM – 12:30PM (ET)



There is a growing concern among employers that they could face litigation if they are not exercising their fiduciary responsibilities as required by complex attestation requirements that took effect on January 1.

Following the National Alliance 's February fiduciary check-in webinar, "CAA Attestations and Implications of the J&J Lawsuit" that our President and CEO Karen van Caulil participated in, they conducted a survey to learn more about employer understanding of fiduciary responsibility, filing practices, influence factors, and opportunities for improvements. Thank you to our members who responded to this survey. This webinar features the survey results and discussion about mitigating the risk of litigation.

Register HERE.

Contact Lisa Hain at lisa@flhealthvalue.org if you need more information.

Employer Member Benefit – Webinar: A Fireside Chat on Mental Health Access & Quality, *Enabling A Fast Pass to Full Recovery and Productivity* – May 28, 2024, 1:00PM – 2:00PM (ET)

The issues of uneven access and quality in behavioral health services are well known to us here in Florida and nationwide. During this fireside chat that is a follow up to the session on mental health at the conference this week, *How to Use Data to Drive High-Quality Outcomes in Mental Health*, the discussion will revolve around this first approach that scientifically connects diagnosis, referral, treatment, and outcomes to achieve unprecedented improvements in sustainable behavioral health outcomes. As discussed on Monday, its landmark results have been proven in controlled trials and with real world applications with both regional and national carriers.

The TOP MATCH approach to behavioral health promises to:

1. Establish a new benchmark for performance excellence both clinically and financially
2. Help to solve the access and quality problems
3. Deliver unprecedented returns in behavioral health

Speakers include:

David R. Kraus, PhD
Founder & CEO
Outcome Referrals

Michael Thompson
Former CEO
National Alliance of Healthcare Purchaser Coalitions

Christie Upshaw Travis
Senior Advisor
Healthcare TN

Karen van Caulil, PhD
President & CEO
Florida Alliance for Healthcare Value

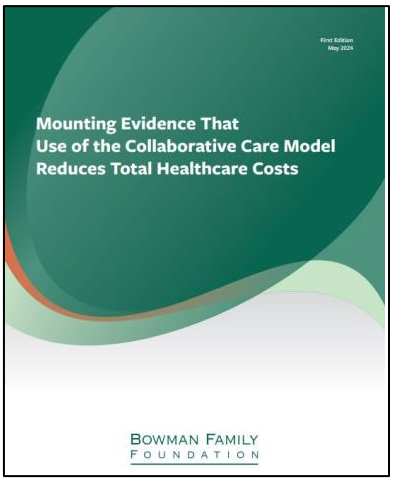
The Florida Alliance is working with Dr. Kraus to determine how best to implement this approach here in Florida. Please join the webinar to hear more about improving patient outcomes in mental health, especially if you were unable to attend our conference this week!

Click HERE to register.

For more information, please contact Karen van Caulil at karen@flhealthvalue.org

Employer Member Benefit – Resource: Mounting Evidence That Use of the Collaborative Care Model Reduces Total Healthcare Costs

Research demonstrates that there is mounting evidence that implementation of the Collaborative Care Model (CoCM) not only reduces health inequities by increasing access to mental health and substance use disorders treatment but can also reduce total healthcare costs for commercial insurers, Medicare, and Medicaid.



A recently released Issue Brief by The Bowman Family Foundation and supported by the Florida Alliance, emphasizes the value of the Collaborative Care Model to bridge the gap between physical and mental health care that also reduces total healthcare costs.

To read the Issue Brief, click HERE.

Please contact Karen van Caulil at karen@flhealthvalue.org if you have any questions.

Employer Meeting with Cleveland Clinic – June 19, 10:30AM – 1:00PM

On Wednesday, June 19 from 10:30AM-1:00PM, Healthcare Advisory Council Member **Cleveland Clinic will host an in-person meeting at their Weston Hospital location.** If you would like to participate but cannot make the in-person meeting, please let us know and we will find out if virtual attendance is possible.

An Outlook invitation was sent which will be updated as more information becomes available in terms of parking, the agenda, and speakers.

Please contact Karen van Caulil at karen@flhealthvalue.org with any specific issues you would like to discuss with Cleveland Clinic.

IN CASE YOU MISSED IT

Digital Diabetes Management Solutions

According to the Peterson Health Technology Institute (PHTI), "Type 2 diabetes impacts almost one in seven people in the United States and is the most expensive chronic condition, accounting for $413 billion of healthcare spending annually. Diabetes can lead to significant clinical complications, often requiring high-cost interventions. Given the critical role of patient self-management in diabetes, there has been significant investment (more than $50 billion) over the last 15 years in creating digital diabetes management solutions, with patients as the primary users."

PHTI's March 2024 *Health Technology Assessment* outlined the core objective of these digital management solutions, to improve glycemic control through tracking blood glucose, paired with additional education and support. Results of effective digital management solutions would lead to important reductions in diabetes-related health risks, fewer prescriptions, fewer healthcare events, and lower healthcare spending.

Read PHTI's Health Technology Assessment HERE.

For more information, contact Karen van Caulil at karen@flhealthvalue.org

MEMBERSHIP UPDATE

Thank You to Our Renewing Employer, Healthcare Advisory Council, and Affiliate Members!

Cigna

Independent Colleges and Universities ICUBA Benefits Association

Florida Blue Your Health Solutions Partner

AffirmedRx Public Benefit Corporation

finHealth Valuelytics

GRAIL

Ventegra

WeCare tlc Healthcare At Work